



Refund Policies

Students not accepted to the school are entitled to all moneys paid. Students who cancel this contract by notifying the school within three (3) business days are entitled to a full refund of all tuition and fees paid. Students, who withdraw after three (3) business days, but before commencement of classes, are entitled to a full refund of all tuition and fees paid except the maximum cancellation charge of \$150.00 or 25% of the contract price, whichever is less.

In the case of students withdrawing after commencement of classes, the school will retain a cancellation charge plus a percentage of tuition and fees, which is based on the percentage of contact hours attended (if training is offered as distance education: “based on the percentage of no. of lessons completed”)*, as described in the table below. The refund is based on the official date of termination or formal documented withdrawal.

SEI Online Campus Refund Table

Student is entitled to upon withdrawal/termination	Refund
Within first 10% of online course lessons	90% less cancellation charge
After 10% but within first 25% of online course lessons	75% less cancellation charge
After 25% but within first 50% of online course lessons	50% less cancellation charge
After 50% but within first 75% of online course lessons	25% less cancellation charge
After 75% of online course lessons	NO Refund

1. The student may cancel this contract at any time prior to midnight of the third business day after signing this contract.
2. All refunds will be made within 30 days from the date of termination. The official date of termination or withdrawal of a student shall be determined in the following manner:
 - a. The date on which the school receives a completed course withdrawal form with the student’s intention to discontinue the training program;
 - or
 - b. The date on which the student violates published school policy, which provides for termination.
 - c. Should a student fail to return from an excused leave of absence, the effective date of termination for a student on an extended leave of absence or a leave of absence is the earlier of the date the school determines the student is not returning or the day following the expected return date.
 - d. For online courses, the student’s SEI Online Campus log files will be used to determine what lessons were accessed to calculate the amount of refund that will be given.
3. The student will receive a full refund of tuition and fees paid if the school discontinues a Program/Stand Alone course within a period of time a student could have reasonably





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completed it, except that this provision shall not apply in the event the school ceases operation.

4. The policy for granting credit for previous training shall not impact the refund policy.



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